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## Council news



● Brisbane Lord Mayor Jim Soorley tries out one of the new touchscreens installed at the Garden City Shopping Centre in Mt Gravatt.

# Touching move

SOUTHSIDE residents will soon be able to pay their bills and seek the latest information on the Brisbane, its council and facilities with the introduction of a network of high-tech "interactive touchscreens."

The touchscreens, called *Info Brisbane*, are the first of their type in Australia and represent a new age in customer service for the council.

They will operate 24 hours a day, seven days a week and will enable the user to conduct financial transactions similar to EFTPOS.

Customers will be able to make rate payments with most plastic cards and seek information on more

than 500 council services, including how to lodge building applications, tourist details, employment opportunities, sporting amenities, transport services and environment programs.

Of the first 24 touchscreens to be installed, two are at the Garden City Shopping Centre in Mt Gravatt and one is at the Sunnybank Shopping Centre in Mains Rd.

The Brisbane City Council has entered into a joint-venture partnership with North Communications, Date #3 and IBM to develop and manage a network of interactive multimedia Information Kiosks.

EXHIBIT

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